



- Church Website: alofnac.com
- Tithe.ly Dashboard: app.tithely.com
- Church App Dashboard: dash.churchlinkapp.com
- Church Email: alofnac@messaging.church
- Church Two Way Messaging Number: 1-888-310-0559
- Mass Church Messaging/Scheduling Number: 1-888-310-0562 (Elvanto)



Check Scanning **Pledge Campaigns**

Background Checks



QR code for Church App





To login into the website, scroll down to the bottom of the page and click "Login." All leaders have a login and access permissions to update your department page on the website.

<u> Tithe.ly Church App</u>

NOTE: This is the same Login (email addresses) you will use for online giving.



The app will prompt you to change the icon. If this doesn't happen, refresh the app.

What can the Church App Do?

Quick way too see all church information, Listen to recorded messages, Interactive notes for messages or Bible studies, Push Notifications, Mobile giving, Bible and Prayer Wall, Group messaging and more.



Whats in the App Menu?

Home: Home screen view News Feed: Calendar Events, Social Media, App wide notifications, etc. Give: Online giving Groups: Linked to groups in Tithe.ly People More: Additional links

Chat Notifications

Always Show Mentions

Pausing all notifications allows you to also turn on more

specific notifications like mentions and replies

R

until 9:24pm



Group Chat messages are unlimited. This is ideal for communicating with your team/department. There is no limit on how many groups we create. Every group will need a leader. There is no limit on assigning leaders in a group. Leaders can change group background image, accept requests to join and delete comments if needed.

You can view/search **Your Groups** or **All Groups**. You must be logged in to see any groups. Currently, all groups are **private** (the leader can change this). Every group has an "**Invite**" option. This allows you to send someone a text to download/join the app.

You will receive an app notification for every chat within a group. While in your group, go to **settings**, then **notifications**. Chats can be muted for a specified length of time. By default, "**Always Show Mentions**" is on, but can be switched off. This allows messages directed towards you to come through. Typing the "@" sign brings up the list of group members.

<u>Tithe.ly Giving</u>

Ways to Give:

Mobile App Text Giving Online Giving Pledge Campaign Check Scanning Admin Batch Entry Kiosk Giving



Visit **alofnac.com/give** or tap the "Give" option in the **Church App**. Online giving and the Church App use the same email login.



An example of a **Pledge Campaign** is Above & Beyond. A Goal is set and the church is able to see the progress toward the goal.



Covering the fees is optional. You can choose up to 4 different funds (i.e. Tithes, Offering, Building Fund & Missions) to give to at one time. You must be logged in to give to multiple funds. Use the plus button to give to an additional funds. **NOTE:** Bank accounts have the lowest processing fee.

Give:				
°100.00	т	o: Tith	es	-
Additional \$1.31 covered. Gi	ft Total: \$101.31			
Recurring Giving		*		*

Recurring Giving is for funds that are the same amount each time and are set up individually.NOTE: Recurring funds and additional funds can not be in the same transaction.

Text-to-Give allows someone to text the amount they'd like to give to each fund. Once you complete the initial set up using the link sent, the rest is completed through text messages.

NOTE: Text-to-Give is a separate number. (877) 870-8692

Elvanto (ChMS)



Access Permissions

- Admins
- Church Members
- Department Leaders
- Financal Records
- Pastoral
- Sound Booth Volunteer

You can edit your **Dashboard** by tapping on the three dot menu to the right. From a web browser, it will say "Edit Dashboard." You can edit and add widgets. Helpful widgets are **Upcoming Roster**, **Notifications** and **My Groups**.

When you login, it will take you to the **Member** or **Admin** Area. The Member Area has a **blue** bar and the Admin Area has a **red** bar at the top.



How will we use Elvanto?

Organization of **People** (members/guests/contacts), **Groups** that track attendance (meetings/services) and can be used for SMS messaging, **Services** include attendance and scheduling, **Songs** may be used for music, **Check-In** is ideal for children's events (VBS),

Needs communicate/assign areas of need, **Events** integrate with the calendar, registrations and payments (if needed),**Calendar** can serve various purposes (ex. 3rd

Building reservations), **Forms** allows unlimited form creation (Order forms, Contacts, Maintenance request, etc.), **Financial** is for bookkeeping and giving statements, **Files** has storage (up to 10GB) for documents, **Posts** are for communicating information upon login, **Links** are "shortcuts" to any URL/website.

NOTE: Admins will see additional options (also in their widgets).

There are several **Access Permissions**. Leaders have **Department Leader** Permissions. Our current Admins are the Crosswhites, Sis Kristen & the Watsons. We can add additional Access Permissions and edit any permissions as needed.

NOTE: Demo Account is demo.elvanto.com

<u>Calendar & Events</u>

	Q 4ª 瞷 🎯 🗸
Calendar	: L
Using the Calendar	Add Event
The calendar has two parts. T	Add Calendar t
calendar found within the adm member calendar within the m	Subscribe
• Find out about the calend	Embed
 How do Lintograto o Coord 	la colondor?

Add **Events** and **Subscribe** to Calendars here. Subscribing to Calendars makes them appear on your phone calendar.

Subscribe To Calenda	r	×
Choose the calendars y	/ou'd like to	subscribe to.
 Elvanto Calendar (Main) iCal/Outlook	Google Calendar
Leadership	iCal/Outlook	Google Calendar
Proposed Dates	iCal/Outlook	Google Calendar
 Reservations (Building) 	iCal/Outlook	Google Calendar

The "**Proposed Dates**" calendar can be used for events that only leadership can see. The "**Reservations**" calendar can be used to track building usage. There is also a Reservations Request form.

Public Event	•
Calendar	
Elvanto Calendar (Main)	K.
Drganizer	
Chalk, Kristen	
Register URL	
None	•

Edit	Registration	Invoices & Tickets	Guests

Registration and Invoice Tabs are only used if we are accepting payments. Let an Admin know when you need to accept payments (such as a meal/fundraiser). This is to ensure that the money is "mapped" to the correct Fund. Elvanto will "house" our calendars/events because it integrates easily with our app and website.

Events: Make sure you select the correct calendar when adding an event. It defaults to the Main Calendar. Descriptions help, especially since this appears on the app/website.

Actions

- Contact Guests
 Export Guest List
- Duplicate Event
- 🖻 Delete Event

If people need to register for the event, you can contact them as a group or individually. You can also export a guest list.

	Name	Lir	nit 😧	Pr	ice 🕜			
+	Super Salad	0	•	\$	10.00		٥	×
+	Pulled Pork Sandwich	0	٢	\$	10.00		¢	×
						+ 4	\dd T	ic

Limits and pricing can be set for each ticket type. Discount codes a can also be used for special promotions. Leaders are emailed each time a form is completed. You will need to approve the form submission.

Note: You can filter the Events by timeframe, calendar and assets.

Elvanto (ChMS) People/Volunteers To Add a Person: Go to People and select "Add Person". Choose a Category, Enter their information, add them to a Group (if needed) and Save Add Person Add Family Contact People Guest: Attends often Community Contacts: People we've reached to in the community

NOTE: It remember

your last View and

Filter.

1st Time Guests: Attended church at least once

Inactive: Deceased or profile no longer in use

Jail Service: Inmates that attend jail service (only Admin can view).

NOTE: "Switch to Table/List" is an alternate People viewing option.

Filter /	Search	Q
Active People, Contacts	All People	
Switch to Table 1-20 of 139 < >	Active People, Contacts	•
	Sort - 20 - 🕹	
Fo Mark a Person as a Volunteer: Go te	o People, select the]
person and go to the " Account & Volu	nteering" tab of their	
profile. Check the volunteer box and a	dd them to the	
appropriate departments.		
		_
Edit Activity Notes Family	Account & Volunteering Volunte	eer
	To sched	dule a person as a volunteer on a service, they firs arked as a volunteer below.
	This	person is a volunteer

When scheduling, you can see **Conflicts** and **Possible Conflicts** as well as the last time that volunteer was scheduled.

🕂 💿 Pirtle, Brian Possible Conflict 🛛	Last Scheduled 🕑 04/09/2023	NOTE: Let Sis
🕂 💿 Chalk, Kristen Possible Conflict 0	04/09/2023	Kristen know when
🕂 🞯 Murray, Colton	04/13/2023	you are ready to start scheduling
🕂 🔘 Watson, Mahala	04/13/2023	volunteers.

Elvanto (ChMS) Groups, Attendance and Messaging

Each Group is separated into a Category for organization purposes.

Group Categories

Messaging: Messaging only. Not used for attendance. Departments: Groups you lead. Meant for attendance. Outreach: Groups tied to Outreach such as Bus Ministry and Bible Studies House to House: All house to house groups.

Sunday School: Mainly for Attendance

Submit Report

Contact

Add People

Submit Report reports attendance for the Date Met. Contact send an email or SMS to the group.

Add People adds a person to the group.

To Take Attendance For Classes/Groups (not in the Sanctuary): Go to the **Group** and select "**Submit Report**." Check those present, enter number of "**Guest in Attendance**". Leave a **Note** if needed. Attendance Reports are emailed to Pastor and the Group Leader. Guests in attendance is for any person not yet in the system. You could add them quickly or enter their name in the Notes section to add into the system later

Actions

- 🔒 Print Checklist
- 🛍 Delete Group
- 🔁 Duplicate Group

Date Met	Time Met
04/09/2023	8:10 PM
Will not meet	Service(s) 🖸
	 No service
	 10:00 AM Easter Sunday Morning (Apostolic Lighthouse)
	 6:30 PM Sunday Night (Apostolic Lighthouse)

To Message a Group: Go to Groups select the group you want to message and select "Contact." Choose to send an Email or SMS. Select "First Name" from the Add a field dropdown if you want to include a person's name in the message (ex. Hi John). Type your message and send a test SMS to yourself if needed.



You **can** go over 160 characters. It will create segments but is received as one message (not split up). We have about 50,000 segments before needing to buy more.



NOTE: This potentially replaces Remind. Leaders can send messages to the whole church or groups as needed without needing a "go-between."

Elvanto (ChMS) Services, Scheduling and Attendance

To Edit a Service: Got to Services and select a service. You can also edit multiple services at a time by selecting/hovering over the arrow beside **Services**, then select **Multiple Services**.

_		•
_	~	11
	u	π.
_		

Volunteers

Plan

Reporting

Check-in

Edit: For recurring services, this information is from a template. For new services, it will be blank. Plan: Includes Songs, Announcements and Notes Volunteers: View and edit the schedule Reporting: Sanctuary Attendance Check-in: Check someone into a Room. Primarily used for children.

To Take Sanctuary Attendance: Go to a **Service** and select the **Reporting** tab. Type in a name or use the Mass Add option.

Individual Attendance Print Offline Checklist Mass Add People Search for people and click to add them to the service. Search Q

To Schedule a Volunteer: Go to the Volunteers tab and select the plus sign, this will lead you to a list of available volunteers for that position. To see all volunteers, clear the filter. Save when finish.





NOTE: Scheduling is tied to Services not Events

Elvanto (ChMS) Needs, Forms & People Flow

To Add a Need: Go to **Needs** and select **Add**. Enter the Need Name, Type and Description. Select the Due Date and choose the appropriate location. **NOTE**: You can not assign a need to a person. The person must assign it to themselves. Needs are in the **Member's Area** under **Church Needs**.



Forms allow you to collect information to be utilized in the database. They can be accessed via a link, or embedded into our website. Form can also "trigger" actions such as adding a person to a group or to a step in a People Flow.

People Flows allow you to set up and track the different processes that occur in a step-by-step flow. For example, a first time guest flow may included and initial email/text, then a phone call and later a 4 week phone call.



Tithe.ly Messaging

Inbox: All messages Blasts: Mass SMS or email Keywords: Ex. LUNCH Follow Ups: Automated messaging

NOTE: Our primary use for this "side" of messaging will be when two way messaging is needed and Keywords. Everyone may not need this.

Blasts allow you to see statistics: Delivered, Read, Clicked & Bounced. Email Blasts are unlimited.



Keywords can add people to a group and/or prompt them to complete a form (i.e. registration for VBS).

The **Inbox** is where two-way messaging (SMS and email) takes place. Currently, every leader has access to this.



Simple emails are text only. Drag & Drop emails are templates with graphics and pictures. This would be useful for department updates or newsletters.

Under settings, you can choose to be notified of new inbox messages via email or SMS.

Messaging Number: 1-888-310-0559 Church Email: alofnac@messaging.church

